

# Technical requirements

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In order for SoftOne GO to work optimally and for you to have the best possible experience, your computer and phone should meet our system requirements. Please note that the system is operated by SoftOne so the requirements only apply to your work computers and mobile phones. No own server is needed as SoftOne is a cloud-based service. Even if your hardware doesn't meet the requirements, the system may work, but the experience may be affected.

## System requirements for SoftOne® GO

### PC

Operating system: Windows 7+ or later  
Recommended: Chrome, Firefox, Edge

### Mac

Operating system: OS X v10.8 or later  
Recommended: Chrome, Firefox, Safari

### Processor

Recommended: Equivalent Intel Core i7 or better  
Minimum requirements: Equivalent Intel Core i3 (For minimum requirements, age limit does not exceed 2 years)

**Internal memory (RAM)** (Applies only to SoftOne GO. Take into account system requirements for other applications)

Recommended: 8 GB\*  
Minimum requirements: 4 GB

### Hard disk

Recommended: SSD\*

### Screen resolution

Recommended: 1920×1080  
Minimum requirements: 1280×1024

### Internet connection

Recommended: 50 Mbps down, 10 Mbps up\*  
Minimum requirements: 10 Mbps down, 1 Mbps up

Note that other applications may require a lot of capacity such as video.

(\*) Refers to a user who works actively in the system all day with e.g. staffing planning, time testing of many users, certification of vendor invoices.

## System requirements for SoftOne® GO App

**Android:** 4.1 or later

**iPhone/iPad (iOS):** 11.0 or later

The mobile application can only be downloaded via Google Play or the App Store.

## System requirements for SoftOne® Timestamp (Time Terminal)

### Minimum requirement

**Processor:** Equivalent intel core i3 or better

**Internal memory (RAM):** 4 GB

(Applies only to SoftOne Timestamp. Take into account system requirements for other applications.)

**Hard Drive:** 1 GB Free, SSD

**Screen Resolution:** 1280×1024 **Internet**

**Connection:** 10 Mbps Down, 2 Mbps Up Operating

**System:** Windows 7 + or Later

The recommendation is to double internal memory. For more than 400 employees, an internet connection of 30 Mbps is recommended down and 10 Mbps.