

# Technical requirements

Last updated 2022-05-31

For SoftOne GO to work optimally and for you to have the best possible experience, your computer and phone should meet our system requirements. Please note that the system is operated by SoftOne so the requirements only apply to your work computers and mobile phones. Own servers are not needed because SoftOne is a cloud-based service. Even if your hardware doesn't meet the requirements, the system can function, but the experience may be affected.

## System requirements for SoftOne® GO

### Web browser

Recommended: Latest version of Chrome, Firefox, Edge or Safari

### Processor (CPU)

Recommended: Equivalent to Intel Core i7 or better

Minimum requirements: Equivalent to Intel Core i3

(For minimum requirements, age limit does not exceed 2 years)

### Internal memory (RAM)

Recommended: 8 GB\*

Minimum requirements: 4 GB

(Above only applies to SoftOne GO. Consider system requirements for other applications.)

### Hard drive

Recommended: SSD\*

### Screen resolution

Recommended: 1920×1080

Minimum requirements: 1280×1024

### Internet connection

Recommended: 50 Mbit/s downstream, 10 Mbit/s upstream \*

Minimum requirements: 10 Mbit/s downstream, 1 Mbit/s upstream

Note that other applications may require a lot of capacity such as video.

*(\*) Refers to a user who works actively in the system all day with e.g. staffing planning, time approval of many users, approval of vendor invoices.*

## System requirements for SoftOne® GO App

### Operating system

Recommended: Android 11, iOS 13 (iPhone/iPad) or newer

Minimum requirements: Android 4.1, iOS 11 (iPhone/iPad)

The mobile application can only be downloaded via Google Play or the App Store.

# System requirements for SoftOne® GO Attendance Terminal

## Operating system

Minimum requirements: Windows 10, Android 10, iOS 14

## Processor (CPU)

Minimum requirements: Equivalent to Intel Core i3

## Internal memory (RAM)

Minimum requirements: 4 GB

(Above only applies to SoftOne GO Attendance Terminal. Consider system requirements for other applications.)

## Hard drive

Minimum requirements: 1 GB free, SSD

## Screen resolution

Minimum requirements: 1024×768, 1280×1024, 1280×800

## Internet connection

Minimum requirement  
s: 30 Mbit/s downstream, 10 Mbit/s upstream