

SoftOne GO: API Endpoint

POST CustomerInvoices



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1. Billing/CustomerInvoices (POST)

Endpoint: Billing/CustomerInvoices (POST)

Create an invoice

1.1 Summary

A **customer invoice** represents a finalized financial document issued to a customer for delivered goods or services. Unlike an order, an invoice is an accounting document that affects bookkeeping, VAT reporting, accounts receivable, and customer balances.

The **Customer Invoice** endpoint creates an invoice in SoftOne GO including invoice header information (customer, invoice date, due date, cost centre, project, etc.) and invoice rows (articles, quantities, prices, discounts). The invoice can be created either as a draft (preliminary) or as a finalized/posted invoice depending on configuration and workflow.

The data corresponds to the same type of information that users see in the UI under **Sales** → **Invoice** → **Customer Invoices**, but is exposed in a structured, machine-readable format for system-to-system integration.

Fakturor	Fakturum	Fakturum	Ordernr	Projekt	Typ	Status	Kundnr	Kundnamn	Ansvarig	Deltagare	Internet	Märknr	Fakturadress	Totalt belopp	Belopp inkl.	Fakturadato	Förfalldatum	Detal.	R.	Kostnadsställe	Projekt
17386	17386	Epost	3088	4019	Debet	Verifikat	3879	Rasmus...	Jacob E.	Jacob E.			Klarabergsvägen 23 123 4...	69 242,00	86 553,00	2025-12-...	2026-01-18			4019 REPARATION	4019 Service
Rub	EDI	Artikl	Benämning	Antal	Enhet	Pris	Rubatt	Typ	Summa												
1	Nej	A11	Arbetskostnad	44,5	Tim	590,00	0,00	%	26 255,4												
2	Nej	A14	Resor inom Vä	6	St	290,00	0,00	%	1 580,0												
3	Nej	1808033	S-PRESS PLUS TÄROR RV 20-8P...	1	St	234,00	-10,00	%	257,0												
4	Nej	1986090	3231 20X15 BUSNING METAL...	2	St	11,90	-10,00	%	26,0												
5	Nej	5495064	15 RÅKVENTIL ÅR1 13355 RLYT...	3	St	217,60	-10,00	%	718,0												
6	Nej	1899414	S-PRESS+ KOPPR UTV 20-R20...	2	St	85,80	-10,00	%	188,0												

Purpose of the endpoint

- Create a new customer invoice in SoftOne GO
- Create invoice rows by submitting article number, quantity, price and discount
- Control invoice dates (invoice date, due date, accounting date)
- Assign invoice to cost centre and/or project
- Allow posting/bookung according to defined accounting rules

Practical use cases for integrators

- Create invoices automatically from external systems (e.g. POS, ERP, service management systems)
- Convert externally finalized transactions directly into accounting-ready invoices
- Send time, materials or service data as invoice rows when pricing is already calculated

2. Request

2.1 Overview

- Method: POST
- URL:
`https://apiexternal.softone.se/Economy/CustomerInvoices/Orders?companyApiKey={companyApiKey}&connectApiKey={connectApiKey}&token={token}&&importId=0&specialFunctionalities=`
- Authentication required: Yes
- Body: Yes.

2.2 Authentication

This endpoint requires **token-based authentication** using a combination of API keys and an access token. where:

- API keys identify the company and integration
- A time-limited access token authorizes access to protected resources

All three parameters are required for successful authentication.

The access token is obtained by calling the **/Login/Token** endpoint and must be included in every authenticated request.

2.3 Parameters

Parameter	Type	Required	Description
companyApiKey	string	Yes	Identifies the company whose data is being accessed
connectApiKey	string	Yes	Identifies the integration partner / connecting application
Token	string	Yes	Access token used to authenticate the request
importId	Integer	Yes	Used only when invoking special import-related functionality. In most standard integrations this parameter is left empty or omitted .
specialFunctionalities	string	Yes	Used only for special or customer-specific functionality. This parameter is typically not used and should be left empty unless explicitly instructed by SoftOne.

2.4 Body

Property	Type	Description
CustomerNr	string	Mandatory. Customer number for which the order/invoice is created.
InvoiceDate	string (date-time)	Mandatory. Invoice date used when creating the order.
OriginType	integer	Mandatory. Indicates the source system creating the order. Always 6.
InvoiceRows	array	Mandatory. Must contain at least one invoice row.
CustomerInvoiceHeadIOld	integer	
Invoiceld	integer	
CustomerInvoiceNr	string	
SeqNr	integer	
OCR	string	
ActorCompanyld	integer	
Import	boolean	
Type	integer	
Status	integer	
Source	integer	
OriginStatus	integer	
Batchld	string	
PriceListTypeld	integer	
PaymentCondition	string	
PaymentConditionld	integer	
DeliveryCondition	string	
DeliveryConditionld	integer	

DeliveryType	string	
DeliveryTypeId	integer	
AutoCreateCustomer	boolean	
CustomerId	integer	
CustomerExternalNr	string	
CustomerName	string	
CustomerOrgnr	string	
RegistrationType	integer	
DueDate	string (date-time)	
DeliveryDate	string (date-time)	
VoucherDate	string (date-time)	
ReferenceOur	string	
ReferenceYour	string	
OrderDate	string (date-time)	
Currency	string	
Note	string	
ErrorMessage	string	
Created	string (date-time)	
CreatedBy	string	
Modified	string (date-time)	
ModifiedBy	string	
ExternalId	string	

OrderNr	string	
OrderType	integer	

Note

- Although the endpoint is named Order, the request payload follows an invoice-based structure. Integrations must therefore use InvoiceRows when creating orders via this endpoint.

InvoiceRows (items)

Property	Type	Description
CustomerRowType	integer	Mandatory. Defines the type of invoice/order row. ProductRow = 2 TextRow = 3 (freetext)
ProductNr	string	Mandatory. Product/article number used for pricing.
Quantity	number	Mandatory. Quantity of the product.
Amount	number	Mandatory. Price for the row.
RowNr	integer	Mandatory. Row number within the invoice/order.
Text	string	Descriptive text for the invoice row.
AccountSieDim6	string	Accounting dimension value.
CustomerInvoiceRowId	integer	
CustomerInvoiceHeadId	integer	
InvoiceRowId	integer	
InvoiceNr	string	
ActorCompanyId	integer	
Import	boolean	
Type	string	
Status	integer	
Source	integer	

BatchId	string	
ProductId	integer	
ProductGroupId	integer	
ProductName	string	
ProductName2	string	
UnitPrice	number	
Discount	number	
Unit	string	
VatRate	number	
AccountNr	string	
PurchasePrice	number	
VatAmount	number	
SumAmount	number	
ErrorMessage	string	
Created	string (date-time)	
Modified	string (date-time)	
ExternalId	string	
CategoryIds	array	
IsReadOnly	boolean	

3. Response

The **POST /CustomerInvoice** endpoint creates an order (based on the supplied payload) and returns an **operation result object**.

The response is structured into three main parts:

1. **Execution result** – whether the call succeeded (Success, ErrorNumber, ErrorMessage, InfoMessage, CanUserOverride)
2. **Returned identifiers / references** – keys and reference values for created/updated objects (Keys, Strings, StringValue)
3. **Diagnostics & metadata** – additional info for troubleshooting and traceability (ObjectsAffected, Exception, StackTrace, Modified, ModifiedBy)

For successful calls, the response typically includes an informational message and one or more identifiers that can be used to locate the created records in the UI.

3.1 Schema

Response schema in JSON format:

```
{
  "Success": true,
  "SuccessNumber": 0,
  "ErrorNumber": 0,
  "ErrorMessage": "string|null",
  "InfoMessage": "string|null",
  "CanUserOverride": false,

  "IntegerValue": 0,
  "IntegerValue2": 0,
  "DecimalValue": 0.0,
  "StringValue": "string|null",
  "BooleanValue": false,
  "BooleanValue2": false,
  "DateTimeValue": "YYYY-MM-DDTHH:MM:SS",

  "Value": "any|null",
  "Value2": "any|null",
  "Dates": ["YYYY-MM-DDTHH:MM:SS"] ,

  "Keys": [0],
  "Strings": ["string"],

  "IdDict": "object|null",
  "IntDict": "object|null",
  "IntDict2": "object|null",
  "StrDict": "object|null",
  "StrDict2": "object|null",
  "StrIntListDict": "object|null",

  "ObjectsAffected": 0,
  "StackTrace": "string|null",
  "Exception": "string|null",
  "Modified": "YYYY-MM-DDTHH:MM:SS",
  "ModifiedBy": "string|null"
}
```

3.2 Fields

The following fields are returned from the endpoint.

Field	Type	Description
Success	boolean	true if the operation succeeded; false if it failed.
SuccessNumber	integer	Success code (implementation-specific). Often 0 when Success=true.
ErrorNumber	integer	Error code (implementation-specific). 0 typically means no error.
ErrorMessage	string null	Human-readable error message when Success=false.
InfoMessage	string null	Human-readable status/info message (e.g. "X kundfakturor ... skapats/uppdaterats.").

CanUserOverride	boolean	Indicates whether the user can override/continue despite error (if supported).
IntegerValue	integer	Generic numeric return value (implementation-specific).
IntegerValue2	integer	Secondary generic numeric return value.
DecimalValue	number	Generic decimal return value.
StringValue	string null	Generic string return value (often a reference/correlation id such as GUID).
BooleanValue	boolean	Generic boolean return value.
BooleanValue2	boolean	Secondary generic boolean return value.

DateTimeValue	string (date-time)	Generic datetime return value (ISO 8601).
Value	any null	Generic payload value (not used in your example).
Value2	any null	Secondary generic payload value.
Dates	array<string> null	List of datetimes returned (ISO 8601), if used.
Keys	array<integer>	List of numeric IDs affected/created by the operation (example: [12614169]).
Strings	array<string>	List of string IDs/numbers affected/created (example: ["211"]).
IdDict	object null	Generic dictionary structure (id-based). Not used in your example.

IntDict	object null	Generic dictionary structure (int values).
IntDict2	object null	Secondary int dictionary.
StrDict	object null	Generic dictionary structure (string values).
StrDict2	object null	Secondary string dictionary.
StrIntListDict	object null	Dictionary mapping string → list of integers (if used).
ObjectsAffected	integer	Number of objects created/updated (example: 1).
StackTrace	string null	Stack trace (typically only populated on server-side errors).
Exception	string null	Exception details (typically only populated on server-side errors).

Modified	string (date-time)	Timestamp for modification (may be default 0001-01-01T00:00:00 if not used).
ModifiedBy	string null	User/system identity that performed modification, if available.

3.3 Examples

3.3.1 Create bare-minimum invoice

Post

```
https://apiexternal.softone.se/Economy/Billing/CustomerInvoices
?companyApiKey={companyApiKey}
&connectApiKey={connectApiKey}
&token={token}&importid=0&specialfunctionalities=
```

Body

```
[
  {
    "InvoiceRows": [
      {
        "CustomerRowType": 2,
        "ProductNr": "1986090",
        "Quantity": 6.0,
        "UnitPrice": 11.9,
        "Text": "3231 20X15 BUSSNING METALL",
        "RowNr": 1
      }
    ],
    "OriginType": 2,
    "CustomerNr": "3879",
    "RegistrationType": 4,
    "BillingType": 1,
    "InvoiceDate": "2026-02-18"
  }
]
```

Response

```
{
  "Success": true,
  "SuccessNumber": 0,
  "ErrorNumber": 0,
  "ErrorMessage": null,
  "InfoMessage": "\\n\\n kundfakturor utav 1 har skapats/uppdaterats.",
  "CanUserOverride": false,
  "IntegerValue": 0,
  "IntegerValue2": 0,
  "DecimalValue": 0.0,
  "StringValue": "136708bb-3c9d-4d36-be70-3405be5910c1",
  "BooleanValue": false,
  "BooleanValue2": false,
  "DateTimeValue": "0001-01-01T00:00:00",
  "Value": null,
  "Value2": null,
  "Dates": null,
  "Keys": [
    21027274
  ],
  "Strings": [],
  "IdDict": null,
  "IntDict": null,
  "IntDict2": null,
  "StrDict": null,
  "StrDict2": null,
  "StrIntListDict": null,
  "ObjectsAffected": 1,
  "StackTrace": null,
  "Exception": null,
  "Modified": "0001-01-01T00:00:00",
  "ModifiedBy": null
}
```

4. SoftOne GO UI Mapping

This section provides a high-level mapping between the SoftOne GO user interface and the data returned by this endpoint, explaining how the overall concepts and figures in the UI correspond to the API response.

Navigate to <https://go.softone.se>

The data corresponds to the same type of information that users see in the UI under **Sales** → **Invoices** → **Invoice**.

Löpnr	Fakturanr	Fakturanr - Ordernr	Projektnr	Typ	Status	Kundnr	Kundnamn	Ansv	Delagare	Internet	Märknr	Fakturadress	Totalt belopp	Belopp inkl. moms	Fakturadatum	Förfalldatum	Detalj	R.	Kostnadsställe	Projekt
17386	17386	Epost 3088 4019		Debet	Verifkat	3879	Rasmus...	Jacob E.	Jacob E.			Klarabergsvägen 23 123 4.	69 242,00	86 553,00	2025-12-	2026-01-18			4019 REPARATION	4019 Service
17392	17392	Epost 2440 4449		Debet	Verifkat	1006	Kristina...	André J.	André J.		11..	Klarabergsvägen 23 123 4.	840 000,...	840 000,...	2025-12-	2026-01-18			4449 Ombudsans värd...	4449 Ombudsans värd...
17402	17402			Debet	Verifkat	2581	Tildessa...	André J.	André J.		Jo.	Klarabergsvägen 23 123 4.	130 827,...	163 284,...	2026-01-	2026-02-06			4019 REPARATION	4019 Service
17403	17403			Debet	Verifkat	2206	Juhadsh...	André J.	André J.			Klarabergsvägen 23 123 4.	5 960,00	5 960,00	2026-01-	2026-01-18			4019 REPARATION	4019 Service
17405	17405	E-fakt. 2166 4443		Debet	Verifkat	1149	Jimmym...	Marcus...	Marcus...		50.	Klarabergsvägen 23 123 4.	65 000,00	65 000,00	2026-01-	2026-02-13			4443 Kindgösoce	4443 Kindgösoce
17406	17406	E-fakt. 3182 4443		Debet	Verifkat	1149	Jimmym...	Marcus...	Marcus...		50.	Klarabergsvägen 23 123 4.	346 809,...	346 809,...	2026-01-	2026-02-13			4443 Kindgösoce	4443 Kindgösoce
17407	17407	Epost 3317 4019		Debet	Verifkat	5053	Berjami...	Jacob E.	Jacob E.			Klarabergsvägen 23 123 4.	2 875,26	3 594,00	2026-01-	2026-02-13			4019 REPARATION	4019 Service
17408	17408	E-fakt. 3022 4452		Debet	Verifkat	4185	Jimmym...	André J.	André J.		45.	Klarabergsvägen 23 123 4.	46 900,00	46 900,00	2026-01-	2026-02-14			4452 Target BH Husud...	4452 Target BH Husud...
17409	17409	E-fakt. 2875 4452		Debet	Verifkat	4185	Jimmym...	André J.	André J.		45.	Klarabergsvägen 23 123 4.	468 890,...	468 890,...	2026-01-	2026-02-14			4452 Target BH Husud...	4452 Target BH Husud...
17410	17410			Debet	Verifkat	5154	Alexey AB	Jacob E.	Jacob E.			Klarabergsvägen 23 123 4.	3 448,00	4 310,00	2026-01-	2026-02-15			4019 REPARATION	4019 Service
17411	17411	Epost 3105 4019		Debet	Verifkat	1384	Louise...	Jacob E.	Jacob E.			Klarabergsvägen 23 123 4.	29 000,00	36 250,00	2026-01-	2026-02-15			4019 REPARATION	4019 Service
17412	17412	Epost 2916 4019		Debet	Verifkat	1389	Robbe...	Jacob E.	Jacob E.			Klarabergsvägen 23 123 4.	65 000,00	81 250,00	2026-01-	2026-02-15			4019 REPARATION	4019 Service
17413	17413	Epost 2903 4019		Debet	Verifkat	1391	Jonath...	Jacob E.	Jacob E.		St.	Klarabergsvägen 23 123 4.	19 562,00	24 453,00	2026-01-	2026-02-15			4019 REPARATION	4019 Service
17414	17414	Epost 3054 4019		Debet	Verifkat	1384	Louise...	Jacob E.	Jacob E.		He.	Klarabergsvägen 23 123 4.	43 500,00	54 375,00	2026-01-	2026-02-15			4019 REPARATION	4019 Service
17415	17415	E-fakt. 2956 4019		Debet	Verifkat	1391	Jonath...	Jacob E.	Jacob E.		St.	Klarabergsvägen 23 123 4.	63 500,00	79 375,00	2026-01-	2026-02-15			4019 REPARATION	4019 Service
17416	17416			Debet	Verifkat	5181	Ehregre...	Jacob E.	Jacob E.		Ma.	Klarabergsvägen 23 123 4.	68 000,00	85 000,00	2026-01-	2026-02-15			4019 REPARATION	4019 Service
17417	17417	Epost 3039 4019		Debet	Verifkat	1389	Robbe...	Jacob E.	Jacob E.			Klarabergsvägen 23 123 4.	21 500,00	26 875,00	2026-01-	2026-02-15			4019 REPARATION	4019 Service
17418	17418	Epost 3129 4019		Debet	Verifkat	1389	Kulfer...	Jacob E.	Jacob E.		He.	Klarabergsvägen 23 123 4.	87 000,00	109 375,...	2026-01-	2026-02-15			4019 REPARATION	4019 Service
17419	17419	Epost 2807 4019		Debet	Verifkat	1391	Jonath...	Jacob E.	Jacob E.		St.	Klarabergsvägen 23 123 4.	66 791,00	83 491,00	2026-01-	2026-02-15			4019 REPARATION	4019 Service
17420	17420			Debet	Verifkat	1169	Isaberg...	Jacob E.	Jacob E.			Klarabergsvägen 23 123 4.	4 447,00	5 550,00	2026-01-	2026-02-15			4019 REPARATION	4019 Service
17421	17421	Epost 3333 4019		Debet	Verifkat	5053	Berjami...	Jacob E.	Jacob E.			Klarabergsvägen 23 123 4.	840,00	1 050,00	2026-01-	2026-02-15			4019 REPARATION	4019 Service
17422	17422	Epost 3352 4019		Debet	Verifkat	5053	Berjami...	Jacob E.	Jacob E.			Klarabergsvägen 23 123 4.	1 150,22	1 438,00	2026-01-	2026-02-15			4019 REPARATION	4019 Service
17425	17425	Epost 3331 4019		Debet	Verifkat	5053	Berjami...	Jacob E.	Jacob E.			Klarabergsvägen 23 123 4.	2 181,44	2 796,00	2026-01-	2026-02-15			4019 REPARATION	4019 Service
17426	17426	Epost 3330 4019		Debet	Verifkat	5053	Berjami...	Jacob E.	Jacob E.			Klarabergsvägen 23 123 4.	1 150,22	1 438,00	2026-01-	2026-02-15			4019 REPARATION	4019 Service
17427	17427	Epost 3329 4019		Debet	Verifkat	5053	Berjami...	Jacob E.	Jacob E.			Klarabergsvägen 23 123 4.	840,00	1 050,00	2026-01-	2026-02-15			4019 REPARATION	4019 Service
17428	17428	Epost 3326 4019		Debet	Verifkat	5053	Berjami...	Jacob E.	Jacob E.			Klarabergsvägen 23 123 4.	2 020,00	2 525,00	2026-01-	2026-02-15			4019 REPARATION	4019 Service

Direct mapping: UI → API (Order list, Image 1)

- UI column "Löpnr" ↔ InvoiceId / InternalId
- UI column "Fakturanr" ↔ InvoiceNumber
- UI column "Kundnr" ↔ CustomerNumber
- UI column "Kundnamn" ↔ CustomerName
- UI column "Status" ↔ Status
- UI column "Fakturadatum" ↔ InvoiceDate
- UI column "Förfallodatum" ↔ DueDate
- UI column "Totalt belopp" ↔ TotalAmountExclVat
- UI column "Belopp inkl. moms" ↔ TotalAmountInclVat
- UI column "Kostnadsställe" ↔ CostCenter
- UI column "Projekt" ↔ ProjectNumber

The list view represents invoice header data only (one row per invoice).

Rad	EDI	Artikel	Benämning	Antal	Enhet	Pris	Rabatt	Typ	Summa
1	Hq	A11	Arbetskostnad	44,5	Tim	590,00	0,00	%	26 255,5
2	Hq	A14	Resor inom Väs	6	St	230,00	0,00	%	1 500,0
3	Hq	1808033	S-PRESS PLUS TÄDR NV 20-8P...	1	St	234,00	-10,00	%	257,0
4	Hq	1984090	3231 20X15 BUSSNING METAL...	2	St	11,90	-10,00	%	26,0
5	Hq	5495064	15 KILVENTIL ÅR1 13355 BLYT...	3	St	217,60	-10,00	%	718,0
6	Hq	1899414	S-PRESS+ KOPPL UTV 20-R20...	2	St	85,80	-10,00	%	188,0

Invoice rows table ↔ InvoiceRows[]

Each invoice contains one or more invoice rows.

Row-level mapping:

- UI column “Artikel” ↔ ArticleNumber
- UI column “Benämning” ↔ Description / Text
- UI column “Antal” ↔ Quantity
- UI column “Enhet” ↔ Unit
- UI column “Pris” ↔ UnitPrice
- UI column “Rabatt” ↔ DiscountPercent
- UI column “Typ” ↔ RowType
- UI column “Summa” ↔ RowAmount (calculated as Quantity × UnitPrice – Discount)
- UI row order ↔ RowNumber