

SoftOne GO: API Endpoint

Billing/Order (POST)



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SoftOne

Business software with serious flex

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1. Billing/Order (POST)

Endpoint: Billing/Order (POST)

Create an Order

1.1 Summary

An order represents a confirmed commercial agreement to deliver goods or services to a customer under defined terms. It is a **pre-invoice document** that captures *what will be delivered, to whom, at what price, and under which conditions*, before any accounting or payment occurs.

The **Order** endpoint creates an order that defines the customer, order rows, pricing details explicitly provided, and delivery terms. The order serves as the basis for future invoicing.

If pricing is unknown the **Products/Price** endpoint can be used to allow calculation by the backend based on GO price rules.

The data corresponds to the same type of information that users see in the UI under **Sales** → **Order** → **Order** but is made available in a structured, machine-readable format.

Ordernr	Projekt	Projkt...	Ordertyp	Anslutyp	Radstatus	Status	Kundnr	Kundnam	Ansvrigr	Deltager	Intertext	Leveransadress	Totalt belopp ex. ...	Belopp inkl. moms	Kvar att fakturera ex. moms	Kvar att fakturera i...	Orderdatum	Leveransdatum	K. K.
> 209			Ej angiven	Löpande	Reg	Prellm...	013	Bergl...	app-88...	app-88...		Klarbergsväg...	3 900,00	3 900,00	3 900,00	3 900,00	2026-01-30		
> 208			Ej angiven	Löpande	Reg	Prellm...	013	Bergl...	app-88...	app-88...		Klarbergsväg...	3 900,00	3 900,00	3 900,00	3 900,00	2026-01-30		
> 207			Ej angiven	Löpande	Reg	Prellm...	013	Bergl...	app-88...	app-88...		Klarbergsväg...	3 900,00	3 900,00	3 900,00	3 900,00	2026-01-30		
> 206			Ej angiven	Löpande	Reg	Prellm...	013	Bergl...	app-88...	app-88...		Klarbergsväg...	3 900,00	3 900,00	3 900,00	3 900,00	2026-01-30		
> 205			Ej angiven	Löpande	Reg	Prellm...	013	Bergl...	app-88...	app-88...		Klarbergsväg...	3 900,00	3 900,00	3 900,00	3 900,00	2026-01-30		
> 204			Ej angiven	Löpande	Reg	Prellm...	013	Bergl...	app-88...	app-88...		Klarbergsväg...	0,00	0,00	0,00	0,00	2026-01-30		
> 203			Ej angiven	Löpande	Reg	Prellm...	11	11	app-88...	app-88...			0,00	0,00	0,00	0,00	2026-01-30		
> 202			Ej angiven	Löpande	Reg	Prellm...	11	11	app-88...	app-88...			0,00	0,00	0,00	0,00	2026-01-30		
> 201			Ej angiven	Löpande	Reg	Prellm...	11	11	app-88...	app-88...			0,00	0,00	0,00	0,00	2026-01-30		
> 200			Serviceorder	Löpande	Reg	Underlag	10158	AJLung...	Adrian...	Adrian...	Testar i...	UPPSALA KO...	1 220,00	1 525,00	1 220,00	1 525,00	2026-01-26		

Totalt 10

Inkludera interorder
 Visa summeringar inkl. moms

Totalt belopp markerade: 0,00
 Totalt belopp filterade: 28 720,00
 Kvar att fakturera markerade: 0,00
 Kvar att fakturera filterade: 28 720,00

For over till preliminar faktura

Purpose of the endpoint

- Create a new order in SoftOne GO for a specified customer
- Create order rows by submitting product number, quantity and price.

Practical use cases for integrators

- Create orders in SoftOne GO automatically after trigger in external system
- Send finalized service data (e.g. time, overtime, materials) relying on SoftOne GO to do price calculation.
- Enable finance teams to review, adjust, and invoice integration-created orders in the same workflow as manually created orders
- Support high-volume, system-to-system order creation with minimal manual intervention

2. Request

2.1 Overview

- Method: POST
- URL:
`https://apiexternal.softone.se/Economy/Billing/Orders?companyApiKey={companyApiKey}&connectApiKey={connectApiKey}&token={token}&&importId=0&specialFunctionalities=`
- Authentication required: Yes
- Body: Yes.

2.2 Authentication

This endpoint requires **token-based authentication** using a combination of API keys and an access token. where:

- API keys identify the company and integration
- A time-limited access token authorizes access to protected resources

All three parameters are required for successful authentication.

The access token is obtained by calling the **/Login/Token** endpoint and must be included in every authenticated request.

2.3 Parameters

Parameter	Type	Required	Description
companyApiKey	string	Yes	Identifies the company whose data is being accessed
connectApiKey	string	Yes	Identifies the integration partner / connecting application
Token	string	Yes	Access token used to authenticate the request
importId	Integer	Yes	Used only when invoking special import-related functionality. In most standard integrations this parameter is left empty or omitted .
specialFunctionalities	string	Yes	Used only for special or customer-specific functionality. This parameter is typically not used and should be left empty unless explicitly instructed by SoftOne.

2.4 Body

Property	Type	Description
CustomerNr	string	Mandatory. Customer number for which the order/invoice is created.
InvoiceDate	string (date-time)	Mandatory. Invoice date used when creating the order.
OriginType	integer	Mandatory. Indicates the source system creating the order. Always 6.
InvoiceRows	array	Mandatory. Must contain at least one invoice row.
CustomerInvoiceHeadIOld	integer	
Invoiceld	integer	
CustomerInvoiceNr	string	
SeqNr	integer	
OCR	string	
ActorCompanyld	integer	
Import	boolean	
Type	integer	
Status	integer	
Source	integer	
OriginStatus	integer	
Batchld	string	
PriceListTypeld	integer	
PaymentCondition	string	
PaymentConditionld	integer	
DeliveryCondition	string	
DeliveryConditionld	integer	

DeliveryType	string	
DeliveryTypeId	integer	
AutoCreateCustomer	boolean	
CustomerId	integer	
CustomerExternalNr	string	
CustomerName	string	
CustomerOrgnr	string	
RegistrationType	integer	
DueDate	string (date-time)	
DeliveryDate	string (date-time)	
VoucherDate	string (date-time)	
ReferenceOur	string	
ReferenceYour	string	
OrderDate	string (date-time)	
Currency	string	
Note	string	
ErrorMessage	string	
Created	string (date-time)	
CreatedBy	string	
Modified	string (date-time)	
ModifiedBy	string	
ExternalId	string	

OrderNr	string	
OrderType	integer	

Note

- Although the endpoint is named Order, the request payload follows an invoice-based structure. Integrations must therefore use InvoiceRows when creating orders via this endpoint.

InvoiceRows (items)

Property	Type	Description
CustomerRowType	integer	Mandatory. Defines the type of invoice/order row. ProductRow = 2 TextRow = 3 (freetext)
ProductNr	string	Mandatory. Product/article number used for pricing.
Quantity	number	Mandatory. Quantity of the product.
Amount	number	Mandatory. Price for the row.
RowNr	integer	Mandatory. Row number within the invoice/order.
Text	string	Descriptive text for the invoice row.
AccountSieDim6	string	Accounting dimension value.
CustomerInvoiceRowIOld	integer	
CustomerInvoiceHeadIOld	integer	
InvoiceRowId	integer	
InvoiceNr	string	
ActorCompanyId	integer	
Import	boolean	
Type	string	
Status	integer	
Source	integer	

BatchId	string	
ProductId	integer	
ProductGroupId	integer	
ProductName	string	
ProductName2	string	
UnitPrice	number	
Discount	number	
Unit	string	
VatRate	number	
AccountNr	string	
PurchasePrice	number	
VatAmount	number	
SumAmount	number	
ErrorMessage	string	
Created	string (date-time)	
Modified	string (date-time)	
ExternalId	string	
CategoryIds	array	
IsReadOnly	boolean	

3. Response

The **POST /Order** endpoint creates an order (based on the supplied payload) and returns an **operation result object**.

The response is structured into three main parts:

1. **Execution result** – whether the call succeeded (Success, ErrorNumber, ErrorMessage, InfoMessage, CanUserOverride)
2. **Returned identifiers / references** – keys and reference values for created/updated objects (Keys, Strings, StringValue)
3. **Diagnostics & metadata** – additional info for troubleshooting and traceability (ObjectsAffected, Exception, StackTrace, Modified, ModifiedBy)

For successful calls, the response typically includes an informational message and one or more identifiers that can be used to locate the created records in the UI.

3.1 Schema

Response schema in JSON format:

```
{
  "Success": true,
  "SuccessNumber": 0,
  "ErrorNumber": 0,
  "ErrorMessage": "string|null",
  "InfoMessage": "string|null",
  "CanUserOverride": false,

  "IntegerValue": 0,
  "IntegerValue2": 0,
  "DecimalValue": 0.0,
  "StringValue": "string|null",
  "BooleanValue": false,
  "BooleanValue2": false,
  "DateTimeValue": "YYYY-MM-DDTHH:MM:SS",

  "Value": "any|null",
  "Value2": "any|null",
  "Dates": ["YYYY-MM-DDTHH:MM:SS"] ,

  "Keys": [0],
  "Strings": ["string"],

  "IdDict": "object|null",
  "IntDict": "object|null",
  "IntDict2": "object|null",
  "StrDict": "object|null",
  "StrDict2": "object|null",
  "StrIntListDict": "object|null",

  "ObjectsAffected": 0,
  "StackTrace": "string|null",
  "Exception": "string|null",
  "Modified": "YYYY-MM-DDTHH:MM:SS",
  "ModifiedBy": "string|null"
}
```

3.2 Fields

The following fields are returned from the endpoint.

Field	Type	Description
Success	boolean	true if the operation succeeded; false if it failed.
SuccessNumber	integer	Success code (implementation-specific). Often 0 when Success=true.
ErrorNumber	integer	Error code (implementation-specific). 0 typically means no error.
ErrorMessage	string null	Human-readable error message when Success=false.
InfoMessage	string null	Human-readable status/info message (e.g. "X kundfakturer ... skapats/uppdaterats.").

CanUserOverride	boolean	Indicates whether the user can override/continue despite error (if supported).
IntegerValue	integer	Generic numeric return value (implementation-specific).
IntegerValue2	integer	Secondary generic numeric return value.
DecimalValue	number	Generic decimal return value.
StringValue	string null	Generic string return value (often a reference/correlation id such as GUID).
BooleanValue	boolean	Generic boolean return value.
BooleanValue2	boolean	Secondary generic boolean return value.

DateTimeValue	string (date-time)	Generic datetime return value (ISO 8601).
Value	any null	Generic payload value (not used in your example).
Value2	any null	Secondary generic payload value.
Dates	array<string> null	List of datetimes returned (ISO 8601), if used.
Keys	array<integer>	List of numeric IDs affected/created by the operation (example: [12614169]).
Strings	array<string>	List of string IDs/numbers affected/created (example: ["211"]).
IdDict	object null	Generic dictionary structure (id-based). Not used in your example.

IntDict	object null	Generic dictionary structure (int values).
IntDict2	object null	Secondary int dictionary.
StrDict	object null	Generic dictionary structure (string values).
StrDict2	object null	Secondary string dictionary.
StrIntListDict	object null	Dictionary mapping string → list of integers (if used).
ObjectsAffected	integer	Number of objects created/updated (example: 1).
StackTrace	string null	Stack trace (typically only populated on server-side errors).
Exception	string null	Exception details (typically only populated on server-side errors).

Modified	string (date-time)	Timestamp for modification (may be default 0001-01-01T00:00:00 if not used).
ModifiedBy	string null	User/system identity that performed modification, if available.

3.3 Examples

3.3.1 Create bare-minimum order

Post

```
https://apiexternal.softone.se/Economy/Billing/Order
?companyApiKey={companyApiKey}
&connectApiKey={connectApiKey}
&token={token}&importid=0&specialfunctionalities=
```

Body

```
[
  {
    "InvoiceRows": [
      {
        "CustomerRowType": 2,
        "ProductNr": "100-5t",
        "Quantity": 3.0,
        "Amount": 350,
        "Text": "Skolbil m väktare",
        "RowNr": 1,
      }
    ],
    "InvoiceDate": "2026-01-30",
    "OriginType": 6,
    "CustomerNr": "013"
  }
]
```

Response

```
{
  "Success": true,
  "SuccessNumber": 0,
  "ErrorNumber": 0,
  "ErrorMessage": null,
  "InfoMessage": "\\n\\n kundfakturor utav 1 har skapats/uppdaterats.",
  "CanUserOverride": false,
  "IntegerValue": 0,
  "IntegerValue2": 0,
  "DecimalValue": 0.0,
  "StringValue": "b2f6ea92-b277-4934-904d-9b30fc250c9f",
  "BooleanValue": false,
  "BooleanValue2": false,
  "DateTimeValue": "0001-01-01T00:00:00",
  "Value": null,
  "Value2": null,
  "Dates": null,
  "Keys": [
    12614169
  ],
  "Strings": [
    "211"
  ],
  "IdDict": null,
  "IntDict": null,
  "IntDict2": null,
  "StrDict": null,
  "StrDict2": null,
  "StrIntListDict": null,
  "ObjectsAffected": 1,
  "StackTrace": null,
  "Exception": null,
  "Modified": "0001-01-01T00:00:00",
  "ModifiedBy": null
}
```

4. SoftOne GO UI Mapping

This section provides a high-level mapping between the SoftOne GO user interface and the data returned by this endpoint, explaining how the overall concepts and figures in the UI correspond to the API response.

Navigate to <https://go.softone.se>

The data corresponds to the same type of information that users see in the UI under **Sales** → **Order** → **Order**.

Ordernr	Projekt	Projekttyp	Ordertyp	Artikeltyp	Radstatus	Status	Kund	Kundsam	Ansvgr	Deltagar	Internet	Leveransadress	Totalt belopp ex. moms	Belopp inkl. moms	Kw att fakturera ex. moms	Kw att fakturera L.	Orderdatum	Leveransdatum	K. K.
> 209		Ej angiven	Löpande	Reg	Prelim.	013	Berglu...	api-88...	api-88...			Klarabergsväg...	3 900,00	3 900,00	3 900,00	3 900,00	2026-01-30		
> 208		Ej angiven	Löpande	Reg	Prelim.	013	Berglu...	api-88...	api-88...			Klarabergsväg...	3 900,00	3 900,00	3 900,00	3 900,00	2026-01-30		
> 207		Ej angiven	Löpande	Reg	Prelim.	013	Berglu...	api-88...	api-88...			Klarabergsväg...	3 900,00	3 900,00	3 900,00	3 900,00	2026-01-30		
> 206		Ej angiven	Löpande	Reg	Prelim.	013	Berglu...	api-88...	api-88...			Klarabergsväg...	3 900,00	3 900,00	3 900,00	3 900,00	2026-01-30		
> 205		Ej angiven	Löpande	Reg	Prelim.	013	Berglu...	api-88...	api-88...			Klarabergsväg...	3 900,00	3 900,00	3 900,00	3 900,00	2026-01-30		
> 204		Ej angiven	Löpande	Reg	Prelim.	013	Berglu...	api-88...	api-88...			Klarabergsväg...	0,00	0,00	0,00	0,00	2026-01-30		
> 203		Ej angiven	Löpande	Reg	Prelim.	11	11	api-88...	api-88...				0,00	0,00	0,00	0,00	2026-01-30		
> 202		Ej angiven	Löpande	Reg	Prelim.	11	11	api-88...	api-88...				0,00	0,00	0,00	0,00	2026-01-30		
> 201		Ej angiven	Löpande	Reg	Prelim.	11	11	api-88...	api-88...				0,00	0,00	0,00	0,00	2026-01-30		
> 200		Serviceorder	Löpande	Reg	Underlag	10158	Juliug...	Adrian...	Adrian...	Testar L.		UPPSALA KO...	1 220,00	1 525,00	1 220,00	1 525,00	2026-01-26		

What you get from the API

- A list of **orders**, corresponding to the rows shown in the **Order list view** in the UI
- Each order includes **header-level information** such as order number, customer, dates, status, totals, and references
- An order can be **expanded** (via separate call or included structure) to retrieve **order row details**, corresponding to the order detail modal in the UI
- Order totals returned by the API are the same values used in the UI for **total amount**, **amount invoiced**, and **remaining amount**

Direct mapping: UI → API (Order list, Image 1)

- UI column **“Ordernr”** ↔ OrderNr
- UI column **“Kund”** ↔ CustomerNr / CustomerName
- UI column **“Status”** ↔ Status
- UI column **“Orderdatum”** ↔ OrderDate
- UI column **“Leveransdatum”** ↔ DeliveryDate
- UI column **“Totalt belopp”** ↔ TotalAmount
- UI column **“Belopp inkl. moms”** ↔ TotalAmountInclVat
- UI column **“Återstår att fakturera”** ↔ RemainingAmount
- UI column **“Ordertyp / Ursprung”** ↔ OriginType

Rad	Artikel	Benämning	Antal	Enhet	Pris	Radbelopp	Summa	La.	Lager
1		PLEASE NOTE THAT STATED DELIVERY DATE IS ESTIMATED, NOT GUARANTEED. MAKE SURE THAT CONFIRMATION IS CORRECT COMPARED TO YOUR ORDER, ITEM NO, REFERENCE, QUANTITY AND DELIVERY ADDRESS. IF NO OBJECTION HAS BEEN MADE FROM YOU WITHIN 48 HOURS, OUR CONFIRMATION IS BL...							
2	360574	SPICE FL POWD F23-058992 FOR MALLED WINE, SPRAY DRIED	25	Kg	28,38	707,50	707,50		
3	126373								
4	360445	APPLE FL POWDER F20-043249	25	Kg	29,28	730,00	730,00		
5	126348								
6	36	FRAKT	1	St	240,00	240,00	240,00		
							51		
								1 677,50	
Totalt 6									

TB	VAT (%)	Summa rader ex. moms	Avgifter	Moms (12 %)	Totalt	Kvar att fakturera ex. moms
922,50	55	1 677,50	0,00	201,30	1 878,80	1 677,50
					Totalt (SEK)	20 307,81

Order details (expanded view / modal – Image 2)

When an order is expanded in the UI (pen icon), the corresponding API response includes:

- UI **Order header section** ↔ Order-level fields
 - Customer, dates, references, totals, VAT
- UI **Order rows table** ↔ OrderRows[]

Row-level mapping:

- UI column “**Artikel**” ↔ ProductNr
- UI column “**Benämning**” ↔ Text
- UI column “**Antal**” ↔ Quantity
- UI column “**Pris**” ↔ UnitPrice
- UI column “**Radbelopp**” ↔ Calculated from Quantity × UnitPrice
- UI row order ↔ RowNr